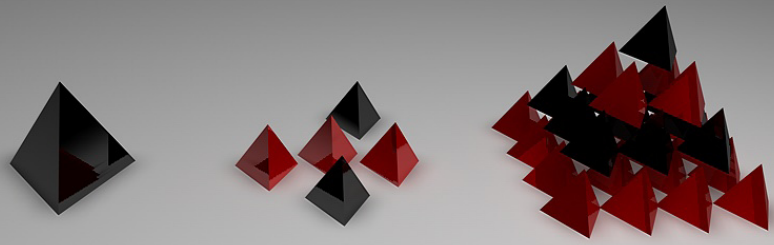


Structured Problem Solving



“The only real mistake is the one from which we learn nothing”

John Powell

Truly successful companies, like Toyota, develop a Problem Solving mindset across all their employees and solving problems permanently becomes a bedrock of their operation. Using a tried and tested framework for the process of identifying the root cause of a problem we will educate your people in the process of Structured Problem Solving. A team based approach that maximises the potential of all your people. From emergency containment, through problem identification to implementing the chosen solution, the framework ensures the learning is captured and reused to stop re-occurrence.

Educates and trains your people in the art of facilitation and the key steps in structured problem solving. We give them the knowledge and confidence to facilitate teams through a structured approach to problem solving resulting in permanent and faster solutions to problems. Pragmatique’s workshops have enabled participating organisations to solve problems quicker and with fewer repeat occurrences saving millions of pounds.

We have run Structured Problem Solving and Facilitation Skills training courses for organisations in many sectors and many sizes. We have worked with Corus, sanofi aventis, Wellstream and many other companies. The workshop is based on our experience of being involved with many problem solving teams and you will benefit from us sharing our experiences with you. The workshop will enable you to prevent repeat problems which absorb large amounts of resource in your organisation.

Duration

The Structured Problem Solving programme is delivered over 3 days.

Day 1 Facilitation Skills:

Delivers the skills required to effectively facilitate a team.

Day 2 Structured Problem Solving:

From defining the problem to identifying the root cause(s).

Day 3 Structured Problem Solving:

From identifying the most effective solution(s) to preventing reoccurrence of similar problems.

Deliverables

- As part of the process we will provide all training material
- Forms, templated and questions to assist in problem solving.
- Create a team of skilled facilitators.

Who should attend?

This workshop introduces a process to enable effective problem solving in your organisation and we recommend that those who will lead problem solving teams attend this workshop. We will help you identify suitable real life and live problems to use as examples during the workshop to ensure you receive maximum benefit from the process.

To find out more about how Structured Problem Solving can help your organisation then contact us on

0845 1444001 or
enquire@pragmatique.co.uk

Why Pragmatique?

Our portfolio of skills and experience enable us to deliver a Structured Problem Solving workshop that will deliver real benefits for your business.

As we are independent we can drive the process, asking the difficult questions and not accepting the obvious answers to ensure you receive the full benefit from our involvement.

About Pragmatique

Our successful clients describe us as a company of talented professional consultants with the knowledge & experience in areas of the business they need.

We provide consulting, training and interim support to enable our clients to get even better results from their people, their processes and their projects.

In short: we provide the know how to effect the change but leave you with the know how to develop our solution.

Visit our website to find out about all our service offerings and how we could help you.

pragmatique

Know how

0845 1444001
enquire@pragmatique.co.uk
www.pragmatique.co.uk